

Smt. Champaben Balchand Shah Mahila Mahavidyalaya, Sangli.

Students Satisfaction Survey: 2021-2022

The Students Satisfaction Survey (SSS) provides a feedback from the students about the quality of teaching learning process and their suggestions are useful for improvements required and the action is to be taken to ensure the excellence in higher education.

In order to conduct SSS the structured questionnaire was prepared that includes majority of the questions recommended in the NAAC guidelines. The survey includes the teaching –learning and evaluation aspects and institution infrastructure facilities as well.

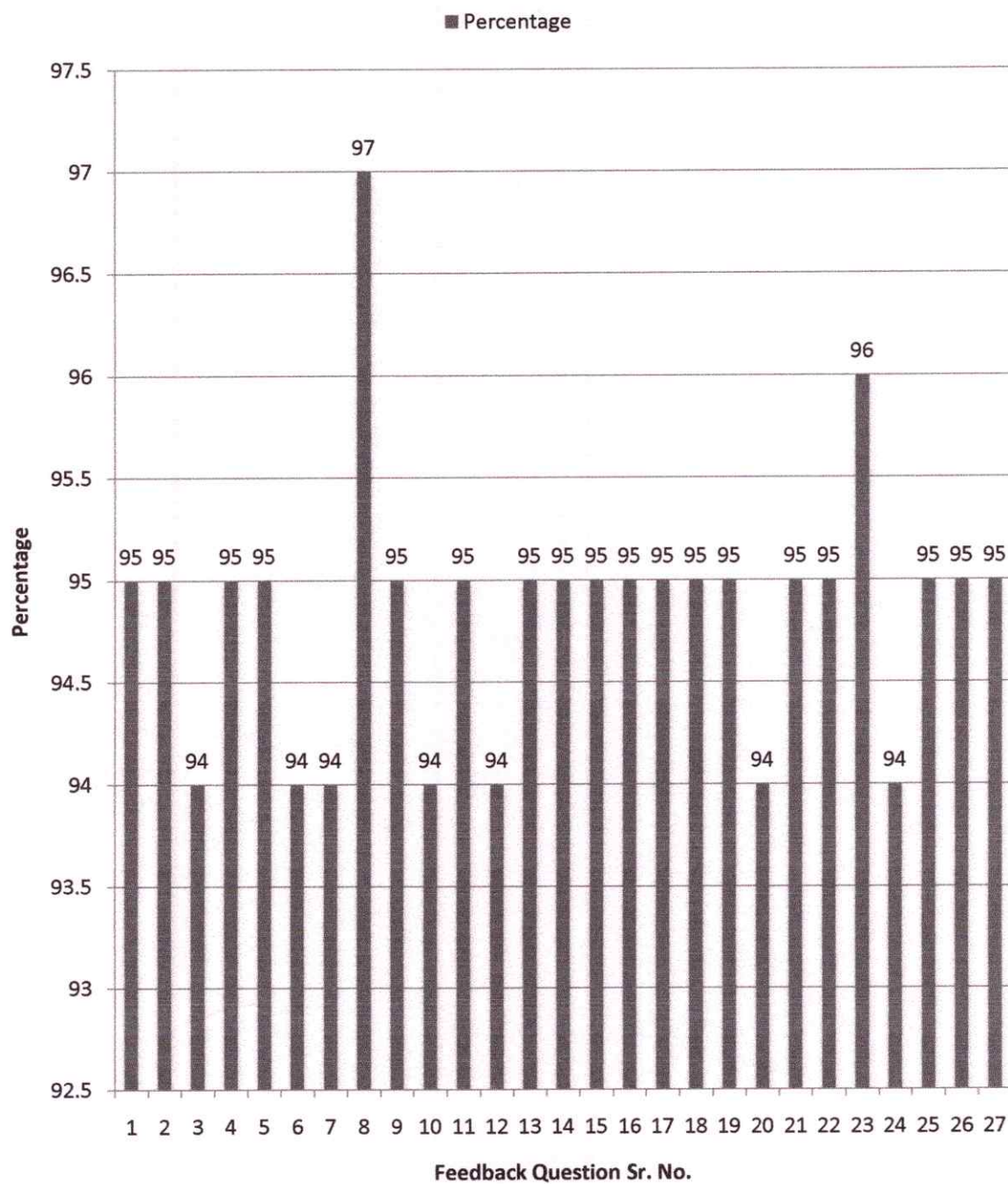
The structured questionnaire was administered to collect the opinions from the students on ten point scale. The students were asked to give marks minimum one and maximum ten for each question. Out of total 588 students, 245 students were selected by using random sampling technique for conducting survey. The online survey was conducted by using Google platform. The Google form link <https://forms.gle/yQvVqestDB8LUpoK6w> was provided to the students and they were asked to give their responses in ten point scale. The data so collected in analyzed and interpreted that is given as below: -

Sr. No. अ.क्र.	Student Satisfaction Survey (SSS) Questions विद्यार्थिनींच्यातुसी सर्वेक्षणासाठी प्रश्न	Response (अभिप्राय)
		In %
1	Whether teachers completes the entire syllabus in time? शिक्षकांकडून अभ्यासक्रम अध्यापनाचे कार्य निर्देशित कालावधीमध्ये पूर्ण केले जाते का ?	95%
2	How well were the teachers able to communicate in online teaching? ऑनलाईन अध्यापनामध्ये अध्यापकांचे संप्रेषण (संवाद) प्रभावी असते का?	95%
3	Does the teacher well prepared in the online classes. अध्यापक अध्यापनापूर्वी पूर्व तयारी करून ऑनलाईन अध्यापन करतात का ?	94%
4	The teachers illustrate the concept through examples and applications. अभ्यासक्रमांतील संकल्पना स्पष्ट करणेसाठी अध्यापक सोदाहरण स्पष्टीकरण करतात का?	95%
5	The teachers use students centric methods such as – participative learning, discussions and problem solving methodologies for better learning experience. उत्तम अध्ययनासाठी सहभाग अध्ययन, सैद्धांतिक पद्धती व चर्चात्मक पद्धतींचा वापर अध्यापकांकडून केला जातो का?	95%
6	The teacher encourages students to participate and discuss the same subject matter on the online platform. अध्यापक ऑनलाईन अध्ययनाच्या माध्यमातून होणा-या विविध विषय घटकांवर चर्चा करण्यासाठी विद्यार्थिनिंना प्रोत्साहित करतात का?	94%
7	Teachers use modern educational tools for online teaching. अध्यापक ऑनलाईन अध्यापनासाठी आधुनिक शैक्षणिक साधनांचा वापर करतात का?	94%

8	Does the teacher provides necessary notes through social media like WhatsApp, Youtube, Wikipedia, etc. during online classes. अध्यापक अध्ययनासाठी सामाजिक माध्यमांचा (सोशल मिडिया) जसे Whatsapp, Youtube, Wikipedia इ. च्या माध्यमातून टाचण (नोट्स) पुरवतात का?	97%
9	Teachers inform you about your expected competencies, course outcomes and programme outcomes. अध्यापक विद्यार्थ्यांना अपेक्षित क्षमता, अभ्यासक्रम परिणाम याबद्दल अवगत करतात का? माहिती देतात का?	95%
10	The teachers identify your strengths and weakness for encouragement and proper guidance. अध्ययन-अध्यापन प्रक्रियेमध्ये उत्तेजन व योग्य मार्गदर्शनासाठी अध्यापक विद्यार्थ्यांची कार्यक्षमता व कमजोरी ओळखून अध्यापन करतात का?	94%
11	The institution makes efforts to engage students in the monitoring, review and continuous quality improvement of the teaching-learning process. अध्यापन-अध्ययन प्रक्रियेच्या विकासासाठी व सक्षम विद्यार्थी बनणेसाठी संस्थात्मक स्तरावर आढावा व कार्यवाही केली जाते का?	95%
12	Teachers makes use of ICT tools such as LCD Projectors, Multimedia etc. while teaching. अध्यापन प्रक्रियेमध्ये ICT व बहुमाध्यमे जसे LCD वैगरे साधनांचा वापर केला जातो का?	94%
13	How satisfied are you with the overall teaching-learning process in the institute. या संस्थेमध्ये एकूण अध्यापन-अध्ययन प्रक्रियेबद्दल आपण कितीतपत समाधानी आहात?	95%
14	The teaching and mentoring process in you institution makes you aware of the social and emotional growth. संस्थेमध्ये अध्यापन व शिक्षक पालक पद्धती विद्यार्थ्यांना सामाजिक व भावनिक विकासासाठी जाणीव करणारी आहे का?	95%
15	The teacher conducts internal evaluation process impartially and fairly. अंतर्गत मूल्यमापन पद्धतीमध्ये शिक्षक / अध्यापक तटस्थ व चांगल्या पद्धतीचे नियोजन करतात का?	95%
16	Was your performance in assignment discussed with you? ग्रहपाठामधील विद्यार्थ्यांच्या प्रगतीबद्दल आपल्याशी चर्चा केली जाते का?	95%
17	The institution provides multiple opportunities to learn and grow. संस्था विद्यार्थ्यांना अध्ययन व प्रगतीसाठी विविध संधी उपलब्ध करून देतात का?	95%
18	The teacher are available in the college campus to help the students to resolve their study related problems. अध्यापक विद्यार्थ्यांना अभ्यासक्रमासंबंधी मार्गदर्शन व समस्या निराकरण करणेसाठी महाविद्यालयात उपस्थित असतात का ?	95%
19	The institute takes active interest in promoting internship, students exchange, field visit opportunities, research project, etc. for students. महाविद्यालय विद्यार्थ्यांचे आंतरवासी प्रशिक्षक, विद्यार्थी आदान प्रदान, क्षेत्रीय भेटीच्या संधी, संशोधन प्रकल्प इ. बाबत सक्रीय अभिरुची घेतात का?	95%

20	The physical facilities of the college are sufficient. महाविद्यालयामध्ये उपलब्ध असणा-या विविध भौतिक सुविधा पुरेशा आहेत का?	94%
21	The Students get support of non –teaching staff. विद्यार्थ्यांना कार्यालयीन कर्मचा-यांचा पाठिंबा मिळतो का?	95%
22	Your opinion about library facility and library service. आपले ग्रंथालय सुविधा व ग्रंथालय सेवेबाबतचे मत.	95%
23	Your opinion about the sports facility and gymkhana services given to you. आपल्याला प्रदान केल्या जाणा-या क्रिडा सुविधा व जिमखाना सेवेबद्दल आपले मत.	96%
24	Efforts are made by the institute to inculcate soft skills, life skills and employability skills to make you ready for the world of work. महाविद्यालयाकडून सॉफ्ट कौशल्याचे आधुनिक जगामध्ये विद्यार्थी सक्षम होण्यासाठी रोपण केले जाते का?	94%
25	Teachers encourage you to participate in extra curricular activities. अभ्यासक्रमपूरक गतिविधीमध्ये सहभागी होणेसाठी अध्यापन आपल्याला उत्तेजन देतात का ?	95%
26	Does the institute aware you about the constitutional and universal values such as gender equality, environmental consciousness, waste management, voter awareness, etc. लैंगिक समानता, पर्यावरण जाणीवा, कचरा व्यवस्थापन, मतदान जागृती सारख्या संविधानिक व त्रिकालबाधित मुल्याबद्दल महाविद्यालय आपल्यामध्ये जाणीवा निर्माण करते का?	95%
27	Your opinion about the canteen facility provided by the college. महाविद्यालयाकडून पुरवल्या जात असलेल्या कॅन्टीन सुविधेबाबत आपले मत?	95%

Student Satisfaction Survey (SSS) - Analysis Report : 2021-2022



Interpretation of SSS:

1. Out of total surveyed students 95% of students opined that the teachers complete the entire syllabus in time.
2. 95% of students felt that teachers are able to communicate effectively in online teaching.
3. About 94% students expressed that teachers come to the online class well prepared.
4. 95% of students feel that the teachers illustrate the concepts through examples and applications.
5. 95% students expressed that the teachers use students' centric methods.
6. 94% of students expressed that teachers encourages students to participate and discuss the same subject matter on the online platform.
7. 94% of students expressed that teachers inform them about the expected outcome and competencies that should be inculcated in students after completion of course and programme.
8. 97% students opined that teachers are provided necessary notes through social media like WhatsApp, Youtube, Wikipedia, etc. during online classes.
9. 95% students expressed that teachers informed them about expected competencies that should be in calculated in students after completion in course and programmes.
10. 94% of students opined that teachers identify our strengths and weakness, encourage and provide proper guidance to overcome weaknesses and further, strengthen our strong traits.
11. About 95% of students were satisfied about the Institution efforts to engage students in continuous quality improvement of the teaching-learning process.
12. 94% of students felt that teachers makes use of ICT tools in teaching.
13. 95% of students were fully satisfied teaching learning process.
14. Regarding teaching and mentoring process 95% students felt that institution makes us aware about the social and emotional growth.
15. As internal evaluation is concerned 95%of students opined it as impartial and fair.
16. 95%studentsexpressed that the assignment performance is discussed with us and suggestions are made.
17. 95% of students are satisfied with the multiple opportunities are provided by the institution to learn and grow.
18. 95% of students reveal that the teachers are available in the college campus to help us to resolve their study related problems.

19. 95% students are satisfied in the active interest taken by the institution is providing internship, field visit opportunities, research project etc.
20. 94% of students are satisfied with the sufficient physical facilities of the institution.
21. 95% of students felt that non-teaching staff is cooperative and provide every support.
22. 95% of students are satisfied about the library facility and services.
23. 96% students are satisfied with the sports and gym facilities.
24. To inculcate soft skills, life skills and employability skills are concerned 94% of students expressed that institution take efforts to make us ready for the world of work and job market.
25. 95% students were satisfied about the teachers encourage us to participate in extracurricular activities.
26. 95% of the students revealed that the institution conducts various activities in order to make aware about the constitutional & universal values.
27. 95% of students were satisfied with the canteen facilities provided by the institution.

Smt. C. B. Shah Mahila Mahavidyalaya, Sangli

Action Taken Report of Student Satisfaction Survey (SSS)

Academic year:2021-2022

The Student Satisfaction Survey (SSS) revealed following suggestion by students and the action taken is given as under:

Sr. No.	Suggestion by Students : Particulars	Action Taken
1	College Fee	College fees are fixed by the university and are very low. After students fill out the scholarship form, they receive some of that fee as a scholarship. Students are allowed to pay college fees in installments. College Fee, bus pass, study material etc. are provided to the students through the student welfare fund committee in the college.
2	Provision of computer lab facilities.	Computer labs with high speed internet facilities were provided to the students in the institutions. Smart classroom facility provided to students with LCD Project.
3.	Cleanliness of canteen.	The canteen vendor was instructed for proper cleanliness in the canteen and it was checked periodically.
4.	Development of infrastructure in the institution	College building has been under renovation process of coloring, electricity fitting, drip irrigation etc.
5	Library facilities and availability of books for students.	Library committee decided to provide adequate library facilities to students. As per the requirement the books were procured and made available to the students. The book bank facility is also provided to the students.

6	College should conduct guest lecturers to guide competitive examination.	Institution has already established "Competitive Examination and Career Guidance Centre". The centre had organized lectures on career guidance and lot of reading material on this area is available in library.
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Smt. Dr. R. D. Apte
Co-coordinator, Feedback Committee



Dr. P. R. Pawar
Principal

Principal,
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